Social Service Worker, Centralized Social Work MH - 4 positions	Posting #: 57445
Centralized Social Work MH	Posting Date: November 27, 2026
Parkwood Institute Mental Health Care - London, ON	Submission Deadline: December 03, 2026
Full Time	Wade Baillie, Human Resources
Non-Union	Salary Range: $32.45 - $38.19 /hour

Anticipated Scheduled Start Date - February 1, 2027

The Social Service Worker (SSW) supports patients and families in an inpatient mental health care setting by providing emotional support, assisting with discharge planning, and connecting individuals to community resources. Working as part of the interdisciplinary team, the SSW helps address social and practical needs that may impact recovery and transition back to the community. In addition to patient support, the SSW will contribute to program development, quality improvement, and research activities that enhance service delivery and community impact.

It is understood that the hours of work reflect the current scheduling arrangements and are subject to change as determined by the Employer.

Essential Qualifications

- Diploma in Social Service Work from an accredited College.
- Valid registration in good standing from the Ontario College of Social Workers and Social Service Workers (OCSWSSW).
- One (1) year experience in social service work practice in a related setting with an understanding of the care needs of patients with complex mental health conditions.
- Demonstrated strength in written and verbal communication and case management.
- Experience working as part of an interdisciplinary team.
- Demonstrated ability to provide education to patients, families, and the health care team.
- Proficient computer skills with a variety of programs including EMR and MS suites.
- Demonstrated knowledge of relevant legislation including the Health Care Consent Act (HCCA) and the Substitute Decisions Act (SDA).
- Knowledge of a Safety Culture in a Health Care Setting in compliance with OHSA.
- Demonstrated ability to establish positive interpersonal relationships and work as an effective member of the healthcare team.
- Demonstrated ability to maintain professionalism, discretion, and respect confidentiality always.
- Demonstrated organizational, prioritization, and time-management skills.

Preferred Qualifications

- Proficiency in French would be an asset.
- Experience with patients with complex mental health care needs in a hospital setting.
- Experience working with individuals navigating substance use disorders.
- Strong knowledge of trauma-and-violence-informed care, anti-oppressive practice, and harm reduction.
- Experience with advocacy, housing and income supports, crisis response, and community outreach.
- Demonstrated understanding of the social determinants of health and how they impact access to care.

Teaching and Research

- St. Joseph's Health Care London through its affiliation with Western University and Fanshawe College is a leading research and teaching hospital. As an employee of St. Joseph?s, you will be expected to engage in role related teaching and research activities in addition to any of your clinical duties

Immunization Requirements

- Provide vaccination records or proof of immunity against measles, mumps rubella, varicella (chicken pox), Hepatitis B, COVID-19 and influenza.
- Provide documentation of the Tuberculosis skin testing

Your interest in this opportunity is appreciated.
Human Resources and Leaders use your profile information to evaluate your application for the vacancies you apply to.
Only those under consideration will be contacted.