



Health Information Management Technician - 2 positions	Posting #: 56753
Health Information Management	Posting Date: June 15, 2026
St. Joseph's Hospital - London, ON	Submission Deadline: June 21, 2026
Full Time	Stacy Kearns, Human Resources
Non-Union	Salary Range: \$32.45 - \$38.19 /hour

The Health Information Management Technician (HIM) - Release of Information works independently and is responsible for processing and responding to all releases of Personal Health Information and coordinates the access to Personal Health Information. Analytical, critical thinking and decision-making skills are required to independently work with the various policies/process and Acts that govern the organizations, such as the Public Hospital Act, Personal Health Information and Privacy Act, Health Care Consent Act, Substitute Decision Makers Act, Workplace Safety & Insurance Act, etc. Strict adherence to the above acts is crucial, understanding the risks associated with unauthorized release resulting in breaches to the patient's privacy; consultation required for case sensitive issues with Privacy Office and Risk Management office. Disclosure of information occurs based on implied consent, express consent, and mandatory disclosure and the HIM Technician must apply their knowledge of legislative requirements and any requests from the patient for restrictions in their response to each request.

The position completes requests using Cerner's Access HIM to measure and uphold the mandatory response time identified in PHIPA, the monthly reporting of releases, and reporting to the Privacy Commissioner. This position is responsible for providing leadership and training to department staff, ensuring adherence to legislated and departmental processes for release of urgent medical information. The HIM Technician is a resource to all areas within the organization in matters pertaining to release of information. Clear, accurate and professional communication skills are crucial to interact with both internal and external customers.

Essential Qualifications

- Health Information Management Diploma
- Certified member with the Canadian Health Information Management Association (CHIMA)
- Minimum three years recent related job experience
- Knowledge of privacy and related legislation as it applies to Release of Information required
- Knowledge of chart documentation and requirements for legal releases
- Demonstrated computer skills with computerized patient information systems such as Cerner, Access HIM, database software and intermediate level of knowledge in Microsoft Word and Excel
- Detail oriented and demonstrated accuracy with the work involved
- Ability to handle highly confidential information
- Excellent communication and interpersonal skills along with a strong customer focus
- Demonstrated advanced skills with 3m code finder (ICD-10-CA, CCI)
- Excellent organizational skills and the ability to meet deadlines
- Demonstrated ability to work independently and on a team
- Knowledge of a Safety Culture in a Health Care Setting in compliance with the OHSA

Preferred Qualifications

- Proficiency in French would be an asset

Teaching and Research

- St. Joseph's Health Care London through its affiliation with Western University and Fanshawe College is a leading research and teaching hospital. As an employee of St. Joseph's, you will be expected to engage in role related teaching and research activities in addition to any of your clinical duties

Immunization Requirements

- Provide vaccination records or proof of immunity against measles, mumps rubella, varicella (chicken pox), Hepatitis B, COVID-19 and influenza.
- Provide documentation of the Tuberculosis skin testing

Your interest in this opportunity is appreciated.

*Human Resources and Leaders use your profile information to evaluate your application for the vacancies you apply to.
Only those under consideration will be contacted.*