



Supervisor, Security Services - 1 position	Posting #: 56515
Security Services	Posting Date: April 16, 2026
Parkwood Institute Mental Health Care - London, ON	Submission Deadline: April 22, 2026
Full Time	Bradley Dudley, Human Resources
Non-Union	Salary Range: \$38.62 - \$45.42 /hour

Our Security Supervisors deliver supervisory leadership, guiding a team of over 70 staff on 3 major sites, 5 buildings in London and St. Thomas. The 70 plus staff are a mixture of guards and security control centre/switchboard representatives. They supervise and schedule employees, assist in performance development, provide coaching for compliance, assist in development of processes to achieve operational goals, assist in development of education to ensure staff are engaged and working in consultation with our clinical partners to facilitate a safe and secure work environment. Reporting to the Manager and Director the Supervisors ensure there are clear guidelines and procedures to drive best practice and integrate security as a support to the clinical teams in an environment of recovery. Supervisors are required to provide after-hours on-call coverage on a rotation basis for the Security Services department.

Essential Qualifications

- Two year Diploma in Protection Security & Investigation, law or service related field
- Minimum of 3 years' experience in a security field
- Current license with the Ontario Ministry of Private Security and Investigative Services
- Valid CPR certificate
- First Aid certification
- Experience in leading a service-based team
- Knowledge of a safety culture in a health care setting in compliance with the OHSA
- Ability and commitment to act as a supervisor under OHSA
- Excellent interpersonal and communication skills to work effectively with team members and other stakeholders
- Exhibits strong self-awareness and reflective practice
- Proven ability to engage and influence team members
- Demonstrated ability to resolve conflict constructively
- Demonstrated ability to hold individuals and teams accountable
- Strong critical thinking and problem solving skills to plan, organize and evaluate the day to day operations
- Strong commitment to continuous quality/process improvement
- Displays commitment to the organization's mission, vision and values
- Proven ability to implement strategies to mitigate risk

Preferred Qualifications

- Experience in the development of strong, healthy teams
- Experience working in mental health
- Experience in supervisor role within a health care setting
- Proficiency in French would be an asset

Teaching and Research

- St. Joseph's Health Care London through its affiliation with Western University and Fanshawe College is a leading research and teaching hospital. As an employee of St. Joseph's, you will be expected to engage in role related teaching and research activities in addition to any of your clinical duties

Immunization Requirements

- Provide vaccination records or proof of immunity against measles, mumps rubella, varicella (chicken pox), Hepatitis B, COVID-19 and influenza.
- Provide documentation of the Tuberculosis skin testing

Your interest in this opportunity is appreciated.

*Human Resources and Leaders use your profile information to evaluate your application for the vacancies you apply to.
Only those under consideration will be contacted.*