



Lead - Quality, Transformation & Innovation - 1 position	Posting #: 55699
Quality, Transformation & Innovation	Posting Date: October 09, 2025
Parkwood Institute Mental Health Care - London, ON	Submission Deadline: October 15, 2025
Full Time	Bradley Dudley, Human Resources
Non-Union	Salary Range: \$58.37 - \$68.67 /hour

The Lead- Quality, Transformation Innovation will work in partnership with senior leadership to provide strategic management of corporate-level and/or cross-organizational initiatives in order to achieve the intended goals and outcomes. This includes facilitation, strategic visioning, system wide analysis, risk mitigation, evaluation, and sustainability and may involve the direct oversight and supervision of staff delivering on project tasks. This role will also support physician-led quality initiatives and learning in collaboration with QTI and Medical Affairs.

#### Essential Qualifications

- Master's Degree in a Health related or Quality Improvement and Patient Safety related field
- Certification required in one of the following: Quality Improvement, LEADS, Lean Six Sigma (green belt), Lean, TPS (Toyota Production Systems Training), Risk Management, Change Management or Project Management Professional certification
- Proven experience in leading and facilitating transformational quality and safety change in health systems and in collaboration with system partners required
- Demonstrated experience working collaboratively with a range of internal and external stakeholder groups and teams, manage relationships, and influence a wide range of stakeholders
- Evidence of leading change from a patient and family engaged model required
- Proven experience in leading teams and demonstrated ability to coach and mentor others
- Effective ability to communicate with stakeholders in leadership roles
- Confident presentation skills to a variety of audiences of variable sizes
- Demonstrated ability to influence/drive decisions and the activity of project and program leaders
- Knowledge and demonstrated experience leading change management, with the ability to apply change management principles and coach clinical teams through the change process
- Ability to apply a systems-focused approach to achieve optimal results in quality, safety, efficiency and productivity
- Ability to work collaboratively with internal corporate teams to identify performance and outcome indicators, enabling effective monitoring and sustainability of QI initiatives
- Demonstrated intermediate level proficiency utilizing Microsoft Suite
- Minimum of 7 - 10 years of experience leading quality improvement initiatives, care-model redesign(s), clinical process improvements or health system transformation and utilizing methodologies and tools to drive change in a health-related organization (e.g. LEAN, Six Sigma, high reliability principles, risk matrix, PDSA, root cause analyses, FMEA, lean, value stream mapping etc.)
- 3-5 years managing staff (direct reports)
- Knowledge of a Safety Culture in a Health Care Setting in compliance with the OHSA

#### Preferred Qualifications

- Proficiency in French would be an asset

#### Teaching and Research

- St. Joseph's Health Care London through its affiliation with Western University and Fanshawe College is a leading research and teaching hospital. As an employee of St. Joseph's, you will be expected to engage in role related teaching and research activities in addition to any of your clinical duties

#### Immunization Requirements

- Provide vaccination records or proof of immunity against measles, mumps rubella, varicella (chicken pox), Hepatitis B, COVID-19 and influenza.
- Provide documentation of the Tuberculosis skin testing

*Your interest in this opportunity is appreciated.*

*Human Resources and Leaders use your profile information to evaluate your application for the vacancies you apply to.  
Only those under consideration will be contacted.*