



Director, ITS - 1 position	Posting #: 55581
ITS	Posting Date: September 29, 2025
St. Joseph's Hospital - London, ON	Submission Deadline: October 20, 2025
Full Time	Jennifer Pasichnyk, Human Resources
Non-Union	Salary Range: \$78.60 - \$92.43 /hour

St. Joseph's Health Care London (St. Joseph's) is one of Ontario's leading teaching and research hospitals, affiliated with Western University and Fanshawe College. The organization has a distinguished legacy of service to London, Southwestern Ontario, and the Veterans of Canada, dating back more than 150 years. Contributing to the advancement of health care, education, and research, St. Joseph's is a partner in London's academic health sciences community. St. Joseph's is a Catholic health care organization, owned by the St. Joseph's Health Care Society of the Roman Catholic Diocese of London and governed by a volunteer Board of Directors representing the community. With an operating budget close to \$600M, over 4,500 staff, 1,275 physicians, 200 researchers and associate scientists and 890 volunteers, St. Joseph's provides a wide range of services to patients and residents with approximately 1,000 beds across four main sites and 750,000 outpatient and community visits annually. St. Joseph's main sites consist of St. Joseph's Hospital, Parkwood Institute, Mount Hope Centre for Long-Term Care, and Southwest Centre for Forensic Mental Health Care, as well as teams, clinics and programs in our communities. St. Joseph's key clinical areas include acute/ambulatory care (including chronic disease management, urgent care, surgery, and medical imaging), rehabilitation, specialized geriatric services, complex care, veterans care, long-term care, and specialized mental health care. The research arm, Lawson Research Institute, is one of Canada's top research institutes focused on the development of new knowledge that is being applied directly to patient care.

This unique mix of clinical settings makes St. Joseph's one of the most complex health care organizations in Ontario. In addition, the organization has consistently demonstrated a strong operating and capital financial position. Furthermore, St. Joseph's has achieved top percentile scores in physician/staff engagement and patient experience and has been awarded Accreditation with Exemplary Standing for four straight Accreditation surveys.

Prime Management Group Inc. is pleased to be partnering with St. Joseph's Health Care London in the search for a highly qualified and innovative Director, Information Technology Services (ITS) (Hybrid Work Model). Reporting to the Chief Information Officer, this service-focused leader will be vital in providing strategic direction, resource management, and leadership for all IT services across St. Joseph's, including corporate and clinical technology infrastructure, systems, and services. In this unique position, the Director of ITS will also have the opportunity to grow, expand and transform the IT function for the hospital.

This hands-on leader will have demonstrated experience leading major technology, process improvement, and transformational projects, with a high level of effective change management, and an ability to deliver projects on scope, time, and budget. This dynamic leader will be responsible for policies, processes, and procedures to ensure effective IT operations and data safeguarding, including personal health information. This visionary and forward-thinking Director will effectively collaborate with external hospital partners, and stakeholders to identify opportunities for partnership, while leading the development of a data governance model. Likewise, this passionate leader will oversee all IT operations, including; vendor management, IT infrastructure (hospital-based and data center-based), devices (endpoint computer and related), network and telecommunications, corporate applications and clinical systems support, IT security/cyber security programs, disaster recovery and risk management.

The Director, ITS will have proven experience leading and facilitating cross-functional teams in a healthcare (or similar setting), and the ability to collaborate and partner with a wide variety of stakeholders, including community partners, to balance the needs and interests of diverse groups while maintaining alignment with strategic priorities. Excellent verbal and written communication skills are critical, including the ability to present to diverse audiences, including those in senior leadership roles. In addition, a working knowledge and understanding of the Public Hospitals Act and all related healthcare legislations and regulations in the

province of Ontario is important.

To excel in this role, the Director, ITS will possess a Bachelor's Degree in Computer Science, Information Technology, Engineering, Informatics, Business, or a related field. However, preference will be given to candidates with a Master's Degree with experience in the healthcare field or similar large scale, service-based environment. The qualified leader should have a minimum of 7-10 years of progressive leadership experience in Information Technology, with 10-15 years of experience in multiple Information Technology disciplines/functional areas. In addition, knowledge of PC hardware/architecture and software applications, including Windows and Microsoft 365, is essential. Lastly, a working knowledge of digital health/electronic health records systems, preferably Oracle Health (Cerner), is highly desirable. Proficiency in French is an asset.

Immunization Requirements

- Provide vaccination records or proof of immunity against measles, mumps rubella, varicella (chicken pox), Hepatitis B, COVID-19 and influenza.
- Provide documentation of the Tuberculosis skin test.

Working in partnership with St. Joseph's Health Care, Prime Management Group Inc. will accept all resumes and cover letters from interested candidates in confidence. To express your interest in this opportunity, please submit your application here.

Requests for additional information on the role and/or confidential suggestions or nominations may also be submitted. Please contact Michelle Rawson - Director, Talent Acquisition/HR Consulting, at 519 672-7710 with any questions.

Prime Management Group Inc. is an Executive Search & Recruitment + HR Consulting firm serving Southwestern Ontario and beyond. Our search process ensures unwavering confidentiality while respectfully adhering to the Human Rights Act to uphold an unbiased and successful process for our candidates. We are committed to equity, value, and diversity and welcome applicants from diverse backgrounds.

Your interest in this opportunity is appreciated.

*Human Resources and Leaders use your profile information to evaluate your application for the vacancies you apply to.
Only those under consideration will be contacted.*