



Clinic Clerk, Urology Clinic - 1 position	Posting #: 55423
Urology Clinic	Posting Date: August 12, 2025
St. Joseph's Hospital - London, ON	Submission Deadline: August 18, 2025
Regular Part Time	Wade Baillie, Human Resources
Non-Union	Salary Range: \$26.68 - \$31.37 /hour

An exciting opportunity exists for a clinic clerk to provide services within the Urology clinic at St. Joseph's Hospital as a valued member of a collaborative, interprofessional team.

This specialized area of ambulatory surgery provides care of patients with diseases and conditions including, but not limited to, urinary dysfunction and incontinence, erectile dysfunction, prostate and bladder cancer and kidney stones.

The clinic clerk will work closely as part of a multi-disciplinary team to support the everyday operations of the clinic by enabling improved patient flow and ensure continued quality of patient care. The clinic clerk's responsibilities include registering and scheduling patients, assisting with follow-up appointment scheduling and completing a variety of administrative duties supporting both the generalized clinic and those specific to the specialized areas of Lithotripsy and the Prostate Diagnostic Assessment Program (PDAP).

The Urology clinic is a fast-paced environment that requires the clinic clerk to be able to prioritize tasks appropriately, demonstrate an eagerness and commitment to learning new skills and display effective communication and collaborative skills within an interprofessional team to achieve results.

#### Essential Qualifications

- Graduate of a recognized Medical Office Assistant certificate program
- Previous experience with computerized patient care registration/scheduling systems, computer order entry and data entry
- Demonstrate basic level knowledge of Microsoft Word and Excel
- Excellent knowledge of medical terminology
- Excellent interpersonal and communication skills
- Knowledge of safety culture in a health care setting in compliance with the OHSA
- Ability to problem-solve and work accurately in a fast-paced setting
- Proven ability to work both independently and as a part of the team
- Strong organizational skills and ability to prioritize workload in a fast-paced environment
- Strong customer service focus

#### Preferred Qualifications

- Proficiency in French is considered an asset
- Previous experience working in an ambulatory clinic setting
- Previous experience working with Cerner patient care systems

#### Teaching and Research

- St. Joseph's Health Care London through its affiliation with Western University and Fanshawe College is a leading research and teaching hospital. As an employee of St. Joseph's, you will be expected to engage in role related teaching and

research activities in addition to any of your clinical duties

Immunization Requirements

- Provide vaccination records or proof of immunity against measles, mumps rubella, varicella (chicken pox), Hepatitis B, COVID-19 and influenza.
- Provide documentation of the Tuberculosis skin testing

*Your interest in this opportunity is appreciated.*

*Human Resources and Leaders use your profile information to evaluate your application for the vacancies you apply to.  
Only those under consideration will be contacted.*