



Supervisor, Food Services - 2 positions	Posting #: 55146
Food & Nutrition Services - St. Joseph's Health Care London	Posting Date: June 11, 2025
Parkwood Institute Mental Health Care - London, ON	Submission Deadline: June 17, 2025
Temporary Regular Part Time	Andrew Harriman-Duke, Human Resources
Non-Union	Salary Range: \$41.20 - \$48.49 /hour

Temporary assignment anticipated to extend to August 31, 2026, subject to the availability of work

We are an integrated team that provides food and nutrition services to our patients and residents at all sites of St. Joseph's Health Care London. We accomplish this through the procurement, storage, preparation and distribution of safe, high quality food choices in a cost-effective way. Our ultimate goal is to earn complete confidence by providing excellent customer service to ensure a pleasant dining experience and therefore maintain and improve nutritional health and quality of life. Our departments operate within varying shifts from 6:00 AM to 8:00 PM, seven days a week.

We value teamwork and respect the contribution of all team members. Training and education opportunities are provided. We value excellence and strive to continually improve our services, food quality and safety. We take pride being an employer of choice in the food service industry.

The Food Service Supervisor is responsible for the day-to-day operations of the Food and Nutrition Services Department. The Food Service Specialist (Supervisor) ensures: the best food safety practices are followed; the accuracy of diets, trays and meal delivery; and ensures high quality food and service is provided to patients and residents. They are also responsible for supervising, supporting and scheduling unionized staff. The ideal candidate will have strong leadership skills and will be resident focused in their role as a supervisor.

It is understood that the hours of work reflect the current scheduling arrangements and are subject to change as determined by the Employer.

Essential Qualifications

- 3 years of experience working directly in the Food & Nutrition industry
- 1 year of experience in a role with responsibility for day-to-day operations and assignment of work to staff
- Successful graduate of a recognized BSc Food & Nutrition program or recognized Diploma in Food & Nutrition or a related nutrition program
- Current membership with the Canadian Society of Nutrition Management (C.S.N.M.) (not certification)
- Must demonstrate excellent organizational, information/data management skills
- Knowledge of a Safety Culture in a Health Care Setting in compliance with the OHSA
- Requires knowledge of food science, menu planning, food production, facility design and maintenance, budgeting and human relations
- Demonstrated interpersonal, organizational and verbal/written communication skills
- Must be customer focused, demonstrate an understanding of conflict resolution and able to offer and receive constructive feedback
- Must demonstrate well-developed judgment and decision-making skills
- Demonstrated self-awareness and an understanding of personal strengths and weaknesses in pursuit of continuous improvement and advancement of leadership skills
- Demonstrated ability to work under pressure in a fast-paced environment
- Ability to work all shifts including weekends

- Must demonstrate skills that enable them to work independently and, in a group, or team environment/collaborative partnerships
- Skill in use of Microsoft Word and Excel at a Basic proficiency level is an asset

Preferred Qualifications

- Proficiency in French would be an asset
- Bachelor's Degree in Food & Nutrition Sciences
- Strong understanding of the LTC Standards Act and RAI-MDS
- Previous food service experience
- Experience using CBORD
- Experience in quality improvement

Teaching and Research

- St. Joseph's Health Care London through its affiliation with Western University and Fanshawe College is a leading research and teaching hospital. As an employee of St. Joseph's, you will be expected to engage in role related teaching and research activities in addition to any of your clinical duties

Immunization Requirements

- Provide vaccination records or proof of immunity against measles, mumps rubella, varicella (chicken pox), Hepatitis B, COVID-19 and influenza.
- Provide documentation of the Tuberculosis skin testing

Your interest in this opportunity is appreciated.

*Human Resources and Leaders use your profile information to evaluate your application for the vacancies you apply to.
Only those under consideration will be contacted.*