

Clerk, Patient Scheduling, Pre-Surgical Screening - 1 position Posting #: 55086

Pre-Surgical Screening Posting Date: May 29, 2025

St. Joseph's Hospital - London, ON Submission Deadline: June 04, 2025

Temporary Full Time Stacy Kearns, Human Resources

Non-Union Salary Range: \$29.11 - \$34.23 /hour

Temporary position anticipated to extend until January 3, 2027, and is subject to the availability of work

The Pre-Surgical Screening Unit is a specialized clinic that provides a streamlined approach to the preoperative assessment of patients requiring surgery. The clinic has up to 200 visits per week comprised of both in person and virtual calls between the hours of 0700 and 1800. The Pre-admission Clerk's role is to facilitate the flow of patients through the pre-admission program while working with interdisciplinary team members from the time a patient is booked for surgery and has pre-operative testing completed, through to the patient's admission to the hospital.

Essential Qualifications

- Secondary (High) School Diploma
- Medical office administration certificate
- Intermediate level in Microsoft Word and basic level in Microsoft Excel and experience using Outlook email system
- Accurate keyboarding and spelling skills
- Two to three years experience in a medical office environment
- Demonstrated high knowledge level of medical terminology
- Knowledge of a Safety Culture in a Health Care Setting in compliance with OHSA
- Experience with Cerner patient care system, preadmission and appointment scheduling processes
- Ability to effectively set priorities with effective time management skills in a fast-paced environment
- Experience dealing with the public in a dynamic environment
- Effective problem-solving and decision-making skills
- Strong customer service focus experience and the ability to work collegially with the Registered Nurses and Medical Secretaries

Preferred Qualifications

• Proficiency in French would be an asset

Teaching and Research

• St. Joseph's Health Care London through its affiliation with Western University and Fanshawe College is a leading research and teaching hospital. As an employee of St. Joseph's, you will be expected to engage in role related teaching and research activities in addition to any of your clinical duties.

Immunization Requirements

- Provide vaccination records or proof of immunity against measles, mumps rubella, varicella (chicken pox), Hepatitis B, COVID-19 and influenza.
- Provide documentation of the Tuberculosis skin testing

