



Clinic Clerk, Diabetes Centre - 2 positions	Posting #: 54701
Diabetes Centre	Posting Date: March 28, 2025
St. Joseph's Hospital - London, ON	Submission Deadline: April 03, 2025
Full Time	Michelle Robertson, Human Resources
Non-Union	Salary Range: \$25.90 - \$30.46 /hour

The St. Joseph's Health Care London Centre for Diabetes, Endocrinology and Metabolism brings together comprehensive diabetes education and leading-edge care and research in specially designed space at St. Joseph's Hospital. While our researchers focus on innovation and discovery, our interdisciplinary team of care providers and educators work to support our patients' goals and health care needs, providing a continuum of services to ensure optimal health and quality of life. Serving Southwestern Ontario, the Centre for Diabetes, Endocrinology and Metabolism is a teaching program affiliated with Western University, the Lawson Health Research Institute and the Robarts Research Institute.

The Diabetes Education Centre Clinic Clerk works collaboratively with our inter-professional team to provide client centred and coordinated diabetes care while demonstrating a strong customer service focus.

Essential Qualifications

- Secondary (High) School Diploma
- Certificate in Medical Office Administration
- 2 years clerical experience in medical office or clinic setting and using email system
- Microsoft Office - Intermediate skill level required in Word and Basic skill level required in Excel
- Accurate keyboarding and spelling skills
- Excellent organization and time management skills with the ability to prioritize workload in a busy clinical environment
- Strong interpersonal and communication skills with a demonstrated patient/customer service focus Demonstrates a professional and positive and professional attitude toward supporting internal and external customers
- Demonstrated ability to work effectively in a team environment with frequent interruptions
- Knowledge of Cerner patient care systems with Power Chart
- Knowledge of patient confidentiality/ privacy
- Knowledge of a safety culture in a health care setting in compliance with the Occupational Health & Safety Act (OHSA)
- Experience taking accurate measurements i.e. height, weight, blood pressure

Preferred Qualifications

- Proficiency in French would be an asset
- Graduate of a recognized Medical Office Administration diploma program

Teaching and Research

- St Joseph's Health Care London through its affiliation with Western University and Fanshawe College is a leading research and teaching hospital. As an employee of St Joseph's, you will be expected to engage in role related teaching and research activities in addition to any of your clinical duties

Immunization Requirements

- Provide vaccination records or proof of immunity against measles, mumps rubella, varicella (chicken pox), Hepatitis B,

COVID-19 and influenza.

- Provide documentation of the Tuberculosis skin testing

Your interest in this opportunity is appreciated.

*Human Resources and Leaders use your profile information to evaluate your application for the vacancies you apply to.
Only those under consideration will be contacted.*