



Systems Analyst, HMMS - 1 position	Posting #: 54438
HMMS	Posting Date: February 11, 2025
Healthcare Materials Management - London, ON	Submission Deadline: February 17, 2025
Temporary Full Time	Andrew Harriman-Duke, Human Resources
Non-Union	Salary Range: \$36.67 - \$43.13 /hour

HMMS is a joint venture between St. Joseph's Health Care London and London Health Sciences Centre, that has been operating since 1997 providing consolidated functions of Sourcing, Contract Management, Purchasing, Accounts Payable, Logistics, Supply Chain Systems and Inventory Management for the London Hospitals and numerous healthcare organizations throughout Southwestern Ontario. As a full-service supply chain organization, HMMS interacts with thousands of suppliers to provide an item catalogue of over 90,000 active items; notably ~5,000 that are stocked in our warehouse.

Learn more about HMMS through this short online video. <https://www.youtube.com/watch?app=desktop&v=uhi8PSwKTOI>

Reporting to the Manager of Supply Chain Technology, this role is responsible to collect, analyze, and disseminate meaningful information which allows HMMS to maintain efficient operation of all HMMS System Applications and Reporting solutions.

The System Analyst will provide technical support to internal HMMS customers for a range of applications, Allscripts Supply Chain, Allscripts Fiscal Management, irms-360 Warehouse Management System etc. The Systems Analyst will perform audits on any add/change requests by collecting, consolidating and analyzing the records to create changes to our Applications. Any missing information may require the System Analyst to reach out to internal roles such as Analytics, Specialists and Leaders or external agencies such as GHX, GS1 Canada, a Manufacturer or Vendor. The Systems Analyst is also responsible for supporting a number of users throughout HMMS, London Health Sciences Centre, St. Joseph's Health Care London and Affiliate Hospitals who utilize our ERP for Supply Chain Management. The System Analyst builds positive client and peer relations by developing and conducting training sessions.

This position will be part of a team responsible for:

- Building positive client and peer relations by delivering high quality customer service.
- Managing and resolving issues for users as well as working collaboratively with management to plan monitor and evolve these applications.
- Liaising with Vendors on issues related to data quality and accuracy of barcodes (GTIN).
- Understanding workflow and business processes related interfaces and integration of data between Allscripts ERP and Cerner.
- Identifying and working with relevant stakeholders on opportunities to automate business processes
- Application acceptance testing and implementation
- Conducting user training
- Analyzing core table data through electronic/web reporting to assist in maintaining accurate and up to date information for end user reporting
- Interface content between Allscripts ERP and our Warehouse applications

Essential Qualifications

- Bachelor's degree in Business or Supply Chain Management
- Minimum 3 years demonstrated experience in either Information Technology or Business Support Services
- Experience with business solutions, methodologies and techniques such as Supply Chain Applications and/or Financial Applications
- Demonstrated advanced proficiency in a variety of software packages (i.e., Microsoft Office including Word, Excel,

PowerPoint skills, Outlook and e-mail)

- Basic to moderate knowledge of business processes related to Supply Chain or Finance or Logistics/Warehouse management
- High level of integrity and commitment
- Demonstrated experience with extracting data for analytical purposes through query tools such as SQL and/or Development of Crystal Reports and understanding of relational database, entity relationship diagrams ERD's).
- Proven effective oral and written communication skills
- Strong analytical and business analysis skills
- Strong time management and organizational skills
- Proven customer focused team player who can take initiative and act independently using good judgment as well as accept direction
- Ability to balance multiple work demands in a fast-paced environment to achieve deadlines and reporting requirements
- Preferably healthcare or shared service environment experience
- Knowledge of a Safety Culture in a Health Care Setting in compliance with the OHSA

Preferred Qualifications

- Bachelor's degree in: Computer Science or Supply Chain Related
- Proficiency in French would be an asset

Immunization Requirements

- Provide vaccination records or proof of immunity against measles, mumps rubella, varicella (chicken pox), Hepatitis B, COVID-19 and influenza.
- Provide documentation of the Tuberculosis skin testing

Your interest in this opportunity is appreciated.

Human Resources and Leaders use your profile information to evaluate your application for the vacancies you apply to. Only those under consideration will be contacted.