

Medical Secretary, Medical Affairs - 1 position Posting #: 54411

Medical Affairs Posting Date: February 04, 2025

St. Joseph's Hospital - London, ON Submission Deadline: February 10, 2025

Full Time Bradley Dudley, Human Resources
Non-Union Salary Range: \$28.26 - \$33.23 /hour

An excellent opportunity exists for a dynamic and collaborative Medical Secretary within the Department of Surgery, Division of Orthopedics for Dr.Yousif Atwan. The successful candidate will support a high-paced, surgical clinical practice and academic duties. Duties may include but are not limited to, all aspects of scheduling patients, the organization and maintenance of a busy clinical office and activity, being the first point of contact when patients and referring physicians contact the office, tracking and arranging patient referrals, follow-up with patients, fellows, residents etc., provide liaison with various internal and external stakeholders, organizing meetings and outlook calendar.

## **Essential Qualifications**

- · Graduate of a recognized Medical Secretary Diploma
- Knowledge of a Safety Culture in a Health Care Setting in compliance with the OHSA
- Previous experience in an administrative role in a medical office setting an asset
- · Understanding of medical terminology
- Demonstrated Intermediate level computer skills particularly with Word, Excel, PowerPoint, Excellent typing skills (50 WPM), Microsoft 365, Outlook, Google calendar High level of initiative and self-direction required with proven problem-solving abilities
- Excellent organizational skills to establish and balance competing priorities in a challenging and diverse work environment
- Superior communication and interpersonal skills with a strong customer focus as well as a positive and professional attitude toward assisting internal or external customers
- Excellent written and oral communication skills and a pleasant telephone manner
- Detail oriented and demonstrated accuracy with the work involved
- Ability to work independently and within a team

## Preferred Qualifications

- Experience working in a Medical Secretary role providing direct support to a Physician with a surgical office
- Experience in booking ORs/working knowledge of SurgiNet
- Experience with IBIS billing software
- Experience with Outlook an asset
- Ensures physician productivity by maintaining calendar, scheduling appointments, physician consultations, meetings, conferences and travel
- Maintenance of patient records Preparation of physician correspondence
- Basic accounting tasks
- Proficiency in a second language would be an asset

## Teaching and Research

• St. Joseph's Health Care London through its affiliation with Western University and Fanshawe College is a leading research and teaching hospital. As an employee of St. Joseph's, you will be expected to engage within the scope of your

role, activities related to teaching and research in addition to any of your clinical duties

## Immunization Requirements

- Provide vaccination records or proof of immunity against measles, mumps rubella, varicella (chicken pox), Hepatitis B, COVID-19 and influenza.
- Provide documentation of the Tuberculosis skin testing
- Work with all Occupational Health requirements