

Clinical Manager, Medicine Services - 1 position Posting #: 54406

Medicine Services Posting Date: February 03, 2025

St. Joseph's Hospital - London, ON Submission Deadline: February 16, 2025

Temporary Full Time Michelle Robertson, Human Resources

Non-Union Salary Range: \$61.90 - \$72.82 /hour

Temporary employment is anticipated to extend until May 29, 2026, subject to the availability of work.

An exciting opportunity exists for the successful candidate to continue the tradition of respect, excellence and compassion by leading teams through change while developing strategies to continually earn complete confidence in the care provided to patients.

Guided by St. Joseph's strategic plan, the Clinical Manager, Medicine Services will support building regional coalitions that will reach out to the people who need us most and close gaps in care. The incumbent will work to ensure that excellent care is accessible to everyone and will welcome every patient and family caregiver as a person with a unique set of strengths, support networks, spirituality, physical and psychological conditions, and personal goals.

As an integral member of the Medicine Services Program, the leader works in collaboration with the Director and Physician Leaders to provide leadership and direction for the Urgent Care Centre, Endoscopy and Gastroenterology Clinic. The position responsibilities include managing and developing human resources; managing and administering operating budgets; developing, managing and leading projects that will result in optimized care delivery, efficiency and productivity within and across programs; developing, managing and implementing quality improvements initiatives to ensure continuous quality improvement throughout the program in alignment with corporate goals and strategies. The position will also manage resources within the specific health care funding methodology of Quality Based Procedures (QBP) for GI Endoscopy.

Essential Qualifications

- Successful completion of a Bachelor's degree in a healthcare related field
- Regulated Health Professional in good standing with a regulatory College
- 3 years of leadership experience either in a clinical leadership or managerial leadership role
- Evidence of superior interpersonal and leadership skills and abilities, including communication, responsiveness and conflict resolution
- Able to exercise good judgement and exercises initiative to navigate complex scenarios independently
- Previous experience in mentoring and coaching teams to achieve goals and objectives
- Demonstrated ability to lead change in a complex environment that requires clinical excellence, continuous learning, innovation and research.
- Demonstrated knowledge of quality improvement processes, strong organizational skills and experience managing projects and evaluating the impact of change
- Demonstrated knowledge of financial management practices and ability to put structures in place to control and contain costs
- · Strong aptitude for problem solving and analysis. Comfortable to make decisions in a fast-paced environment
- Experience in working collaboratively with partners in the hospital and community to enhance the patient/client experience and service delivery
- Knowledge of a Safety Culture in a Health Care Setting in compliance with the OHSA
- Ability and commitment to act as a supervisor under OHSA
- In addition, the successful candidate will possess strong Leadership Capabilities including: Lead Self; Engage Others;

Achieve Results; Develop Coalition; System Transformation

Preferred Qualifications

- Proficiency in French would be an asset
- Masters degree in Business Administration or Health Administration

Teaching and Research

• St Joseph's Health Care London through its affiliation with Western University and Fanshawe College is a leading research and teaching hospital. As an employee of St Joseph's, you will be expected to engage in role related teaching and research activities in addition to any of your clinical duties

Immunization Requirements

- Provide vaccination records or proof of immunity against measles, mumps rubella, varicella (chicken pox), Hepatitis B, COVID-19 and influenza.
- Provide documentation of the Tuberculosis skin testing