

Medical Secretary, Medical Affairs - 1 position Posting #: 53892

Medical Affairs Posting Date: September 25, 2024

St. Joseph's Hospital - London, ON Submission Deadline: October 01, 2024

Full Time Bradley Dudley, Human Resources
Non-Union Salary Range: \$28.26 - \$33.23 /hour

An excellent opportunity exists for a dynamic and collaborative Medical Secretary within the Department of Medicine, Division of Internal Medicine, supporting Dr. Gilbert, Dr. Geukers & Dr. Phung. The successful candidate will support their clinical practices. Duties may include but not limited to: all aspects of scheduling patients, medical OHIP billing (IBIS), the organization and maintenance of a busy clinical offices and activities, monitoring and managing computerized databases, tracking and arranging patient referrals, follow-up with patients, fellows, residents etc., and provide liaison with various internal and external stakeholders.

## **Essential Qualifications**

- Graduate of a recognized Medical Secretary Diploma or equivalent experience
- Knowledge of a safety culture in a health care setting in compliance with the OHSA
- Previous experience in an administrative role in a medical office setting
- · Excellent understanding of medical terminology
- Demonstrated Intermediate level computer skills particularly with Word, Excel, PowerPoint, M365, Outlook, Google calendar
- High level of initiative and self-direction required with proven problem-solving abilities
- Excellent organizational skills to establish and balance competing priorities in a challenging and diverse work environment
- Superior communication and interpersonal skills with a strong customer focus as well as a positive, professional and respectful attitude toward assisting internal or external customers
- Excellent written and oral communication skills and a pleasant telephone manner
- Detail oriented and demonstrated accuracy with the work involved
- Ability to work independently and within a team
- Excellent typing skills, minimum 50 wpm typing speed and transcribing experience

## Preferred Qualifications

- Experience working in a Medical Secretary role providing direct support to a Physician
- Experience with Cerner/PowerChart clinic scheduling system
- Familiarity with IBIS OHIP billing software
- Ensures physician productivity by maintaining calendar, scheduling appointments, physician consultations, meetings, conferences and travel
- Maintenance of patient records & preparation of physician correspondence
- Office primary accounting tasks
- Proficiency in a second language would be an asset

## Teaching and Research

• St. Joseph's Health Care London through its affiliation with Western University and Fanshawe College is a leading research and teaching hospital. As an employee of St. Joseph's, you will be expected to engage in role related teaching

and research activities in addition to any of your clinical duties

## **Immunization Requirements**

- Provide documentation you have received two doses of the Covid-19 vaccine (primary series, boosters and/or XBB) OR
  one dose of XBB vaccine at least 14 days prior to the start date
- Provide documentation of the Tuberculosis skin testing (two step)
- Provide vaccination records or proof of immunity against measles, mumps, rubella and varicella (chicken pox)